

Refund and Return Policy

Effective Date: October 17, 2025

Website: www.aipromptera.com

Contact Email: info@aipromptera.com

1. Overview

At **aipromptera.com**, we specialize in digital products—specifically, professional and proven prompts for AI tools. Due to the nature of these digital goods, **all sales are final**, and **no refunds or returns** will be issued once a purchase is completed and the product is delivered.

2. No Refund Policy for Digital Products

Once a digital product (prompt or bundle) has been delivered or made available for download, you waive your right to cancel or request a refund. By completing your purchase, you acknowledge and accept this condition.

This policy is in line with consumer protection laws related to digital content and intellectual property.

3. Exceptions – Extraordinary Circumstances

Refunds or disputes **may only be considered** in **extraordinary cases**, including but not limited to:

- **Technical issues** on our end that prevent delivery or access to the purchased product.
- **Duplicate charges** or billing errors.
- **Force majeure events**, such as server failures, widespread outages, or system-level disruptions outside of your or our control.

All such cases must be submitted with supporting evidence and a detailed explanation.

4. Dispute Submission and Review

If you believe your case qualifies for an exception, you may submit a dispute to our support team at **info@aipromptera.com**.

- Disputes must be submitted **within 7 days** of purchase.
 - Our team will review your claim and respond within **up to 14 business days** from the date of receipt.
 - During the review, we may request additional information or documentation.
-

5. Governing Law

This policy, and any dispute arising under it, shall be governed by and construed in accordance with **the laws of the United Kingdom**, without regard to its conflict of law principles.

6. Contact Us

If you have any questions about this Refund and Return Policy, please reach out to us at:

Email: info@aipromptera.com

QWIPEX LIMITED

Company number 16722361

71-75 Shelton Street, Covent Garden, London, United Kingdom, WC2H 9JQ